

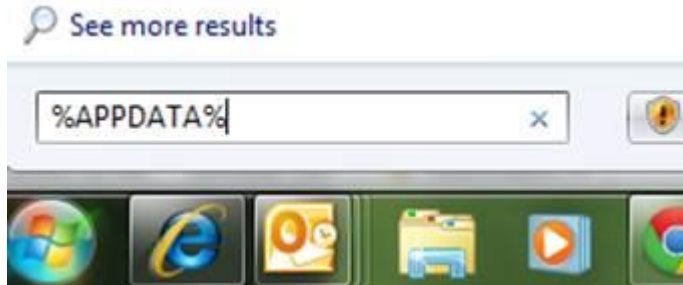
## Windows 7

### Uninstalling the Web Client.

1. Click the Start button and select Control Panel.
2. In Control Panel open Programs and Features.
3. Find the CAPSYS CAPTURE Capture Web Client, highlight and click Uninstall.

### Clearing the Application Data.

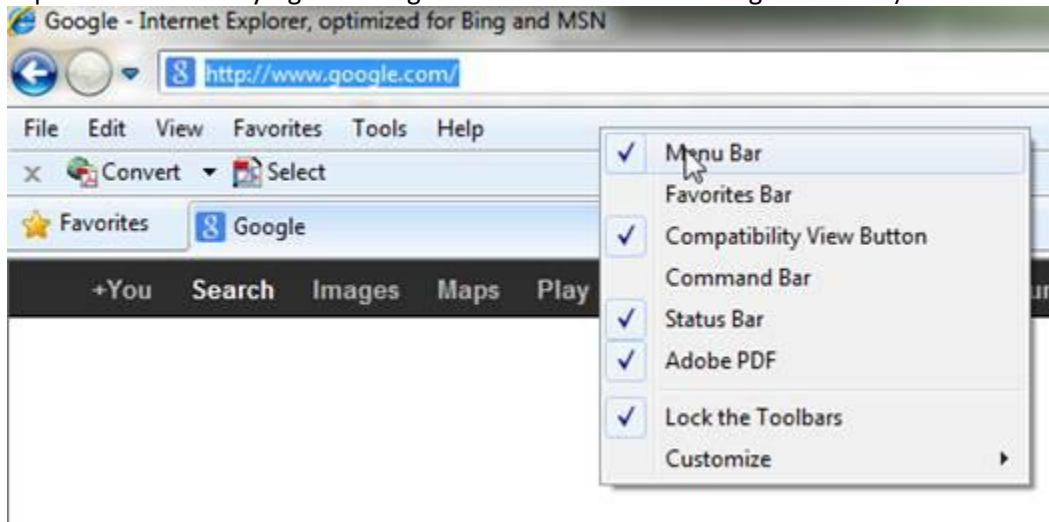
4. Click the Start button and type %APPDATA% in the run command.



5. Once the Application Data folder opens, find the "CAPSYS TECHNOLOGIES, LLC" folder, right click on the folder and rename it to "CAPSYS TECHNOLOGIES, LLC.OLD". (Your browser will need to be closed to Rename this folder)
6. Close the Application Data folder.

### Resetting Internet Explorer.

7. Click on the Tools menu and select Internet Options. (You may have to enable the Internet Explorer menu bar by right clicking on the toolbar and selecting Menu Bar.)



8. Go to the Advanced Tab, Click Restore Advanced Settings.
9. Go to the Security Tab, click on Trusted Sites.
10. Click Default Level.
11. Drag Slider from Medium to Low.
12. Click Apply.
13. Click Ok.